

OPENING AND SERVICE HALL TIMINGS - PRICE LIST 2021

We understand not everyone has attended a funeral, therefore to some a crematorium may feel a strange or an uncomfortable place. Should you wish to take the opportunity to visit and have a look around, or ask any questions of the team, then you are more than welcome..

General opening times

Office hours	Monday - Friday	9am - 5pm
Service hall times	Monday - Friday	8.30am - 4pm
	Saturday	9am - 11.30am
	Sunday	No service available

Service hall times and prices

The timed appointment slots stated below must include complete entry and exit of a congregation along with the internal preparation and set-up of the Service hall. Service hall times can be extended by prior agreement and at additional cost.

Monday - Friday

Standard fee attended service

45 minute appointment slot 10am, 10.45am, 11.30am, 12.15pm, 1pm, 1.45pm, 2.30pm and 3.15pm

Times thereafter by agreement and price on application

Reduced fee attended service

30 minute appointment slot 9.30am and 4pm

Unattended service

15 minute appointment slot 8.30am, 8.45am, 9am and 9.15am

Saturday/Bank holiday

Standard fee attended service

45 minute appointment slot 10am, 10.45am and 11.30am

Times thereafter by agreement and price on application

Reduced fee attended service

30 minute appointment slot 9am and 9.30am

Sunday, Christmas Day,

Boxing Day, New Year's Day,

Good Friday and Easter Monday No service available



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Service hall times and prices *(continued)*

		Total cost (inc VAT)
Monday - Friday	Standard fee attended service	£895
	Reduced fee attended service	£700
	Unattended service	£550
	Infant/Child (under the age of 18) 30/45 minute slot	Free of charge
	5.45pm onwards, dependent on time	POA
Saturday	Standard fee attended service	£1,345
	Reduced fee attended service	£1,050
	Infant/Child (under the age of 18) 30/45 minute slot	£450
Bank holiday	Standard fee attended service	£1,790
	Reduced fee attended service	£1,400
	Infant/Child (under the age of 18) 30/45 minute slot	£895

Cremation fees

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provision of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with cremated remains on which we will contact you on following the cremation.

Supplementary fees on the above

Additional service time

30 minute appointment slot (9am only)	£355
45 minute appointment slot	£450
Double funeral with two deceased in a single service time	£450



Associated fees

Memorial service or service only (Monday - Friday 9am - 4.45pm)	£450
Memorial service at other times	£670

Cremated remains fees

Provision of a boxed cardboard urn	Free of charge
Certified copy of the Certificate of Cremation	Free of charge
Temporary deposit of cremated remains for up to 3 months	Free of charge
Scattering cremated remains from East Devon Crematorium	Free of charge
Scattering cremated remains from another crematorium	£60
Appointments made outside of normal working hours	£95
Dispatch of cremated remains via a secure carrier	Cost + VAT 20%
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn)	£15

Please note funeral directors may charge for the collection/delivery of cremated remains.

Audio, visual & music service fees

Wesley Media System	Total cost (inc VAT)
Provision and use of all music via the Wesley Media System	Free of charge
Provision and use of multi-media screens	Free of charge

Visual options

Holding picture throughout funeral service	
• Flag/landscape from East Devon Crematorium	Free of charge
• Personal/bespoke (not as part of a visual life tribute)	£27
Visual life tribute set up fee	£24
Slideshow (no music) - 25 images (maximum)	£46
• For every additional 25 images	£25
Slideshow (with music) - 25 images (maximum)	£90
• For every additional 25 images	£25
Visual life tribute alteration fee after 48 hour deadline has passed (at cost to Wesley Media)	£90
Visual life tribute per family video file or downloadable MP4 video file	£22
Copy of visual life tribute on an a DVD/USB (including delivery)	£45
Urgent Service – orders for Tributes received after 48hr cut-off period (will be subject to an additional fee)	£95

Audio, visual & music service fees *(continued)*

Recording options

Video recording of the funeral service

- Downloadable MP4 video file **£36**
- Downloadable MP4 video file including visual tribute **£54**

Recording on DVD or USB (including delivery) **£72**

Recording on DVD or USB with visual life tribute (including delivery) **£78**

Webcast options

Provide a live webcast (includes a 7 day on demand view) of the funeral service ... **£90**

Organ

Private use of the digital piano/organ **£30**

Provision of digital organ and organist **£65**

Memorialisation

There are a range of various memorial options available i.e. book of remembrance, memorial orbs, memorial plaques etc. These will be an additional cost, prices on application.

All prices include VAT and are applicable for all services received from Monday 6 September 2021. Prices for memorials are available with a separate brochure. We welcome pre-funeral visits by the bereaved.